



*The Rochester, NY Facility © 2010 Alstom Transport*

# Welcome

## PRODUCTS YOU TRUST, SYSTEMS YOU CAN RELY ON

### THE ROCHESTER SITE IS ALSTOM'S CENTER FOR SIGNALING AND CONTROL SYSTEMS IN NA

Alstom Signaling Inc. is a leading manufacturer and distributor of quality signaling products and services.

Alstom Signaling Inc. is a part of Alstom Transport – a \$7.9 billion global company with locations in 60 countries and some 27,000 employees.

We service customers in the transit, commuter and freight rail markets.

Alstom Signaling Inc.'s 150,000 square-foot headquarters in Rochester, N.Y., includes manufacturing, engineering and all support functions. Additional satellite offices are strategically located throughout the world.

## Contacts

Tel. (1) 585-783-2000

Fax (1) 585-783-8777

Customer Service 1-800-717-4477

Its staff includes over 200 engineers with an average of 18 years experience in the industry, as well as a strong project management team.

Alstom Transport is a sector of ALSTOM.

[www.alstom.com](http://www.alstom.com)

The Rochester site has delivered safe, proven products and solutions since 1904 with more than 2,400 patents registered to date.



## In This Section:

- About this Catalog
- Ordering
- Customer Service

Located in Western New York State, Rochester is on the southern shore of Lake Ontario. The Rochester metropolitan area is the second largest economy in New York State. The Alstom site is recognized as one of the major manufacturers in the area with over 500 employees. Alstom also works with local universities to recruit engineering students. The Rochester Institute of Technology (RIT), a leading national university, is one of its many academic institutions.

# Welcome to Alstom Signaling Inc.

## About this Catalog

This Catalog is designed to help guide you to find complete technical and ordering information on Alstom Wayside or Train Control System, Communication Solutions and stand-alone products.

Each of our product pages gives concise features, design and application information, detailed specifications, pricing, and all major ordering part numbers.

The complete Alstom Signaling & Communications Catalog is also available electronically at Alstom's web site.

To obtain up-to-date prices of many individual components listed in this catalog, the Alstom Signaling online price book can be found at:



[www.alstomsignalingolutions.com](http://www.alstomsignalingolutions.com)

For ordering information on customized systems without standard part numbers, consult with an Alstom Signaling Customer Service Representative.



Call us at: **1-800-717-4477**

All sales of goods by Alstom Signaling are made solely upon terms and conditions that appear on the face of any quotation or order acknowledgment issued by us. Prices stated are those in effect on date of publication. However, prices are subject to change without notice, and prevailing prices will apply when your order is received.

For more information you can call us at the number above or:



Email us at:  
[websiteinfo@alstomsignalingolutions.com](mailto:websiteinfo@alstomsignalingolutions.com)

## Finding and Ordering Your System or Product

This Catalog is organized by major Product Family. To locate an item:

1. Refer to the Catalog Table of Contents (pages 4 & 5) for product and system divisions.
2. When you are ready to place an order, refer to the "Ordering Information" section of each catalog page. This section gives important information on how best to select the system or product of interest.

## 4 Easy Ways to Place Your Order

**Call** 800.717.4477

**Fax** 585.274.8777

**Email** [info@alstomsignalingolutions.com](mailto:info@alstomsignalingolutions.com)

**Mail** ALSTOM Signaling Solutions  
Attn: Customer Service Center  
1025 John Street  
West Henrietta, NY 14586

Please make sure to include your shipping address, billing address, and Purchase Order number. We would be pleased to provide quotations via phone, fax, or email.

*Price in U.S. Dollars.*

*Prices subject to change without notice.*

# We are Customer Advocates

## Over 100 Years of Signaling Industry Experience

**Dedicated Customer Service Representatives, Making it easy for you to do business with us**

- **Proactive customer service**
- **Single point of contact to entire Alstom organization**
- **Quick responses to technical, pricing, and order status questions**



We believe that the customer is the heart of our organization and we are committed to providing the highest level of service before, during and after the sale. Our staff of dedicated professionals averages 15 years of industry experience making it easy for you to do business with us.

We promise quick and accurate responses to technical, pricing and order status questions. We take pride in our knowledge and it shows!

## 24 Hours a Day!

**7 Days a Week (including all Holidays) Customer Service Representatives are Available.**

**After Hours call our 1-800-717-4477 and you will get the Emergency Cell Phone Number to get support from a Live Person!**