

Welcome to Alstom Signaling Inc.

About Us

Alstom Signaling Inc. is a leading manufacturer and distributor of quality signaling products and services.

Alstom Signaling Inc. is a part of Alstom Transport, a sector of ALSTOM – a \$17 billion global company with locations in 70 countries and some 65,000 employees.

We service customers in the transit, commuter and freight rail markets.

Alstom Signaling Inc.'s 150,000 square-foot headquarters in Rochester, N.Y., includes manufacturing, engineering and all support functions. Additional satellite offices are strategically located throughout the world.



Our Location

Alstom Signaling Inc.
1025 John Street
West Henrietta, NY 14586
USA

800-717-4477 (Customer Service)

www.alstomsignalingolutions.com



Our History

Alstom Signaling Inc. has a long history of leadership and innovation in signaling and communications technology. Through the heritage of General Railway Signaling, or GRS, Alstom Signaling Inc. has delivered safe, proven products since 1904 with more than 2,400 patents registered to date.



Building on our century of service, Alstom Signaling Inc. has consistently set the industry standard for safety and quality. Our goal is to continue to provide innovative solutions to our customers that will help them be more successful.



Welcome to Alstom Signaling Inc.

ABOUT THIS CATALOG

This Catalog is designed to help guide you to find complete technical and ordering information on Alstom Wayside or Train Control System, Communication Solutions and stand-alone products. In addition, we continue to develop our New Products section in order to provide you with the best possible option for a one-source supplier. Each of our product pages gives concise features, design and application information, detailed specifications, and all major ordering part numbers. The complete Alstom Signaling & Communications Catalog is also available electronically at Alstom's web site.

For ordering information on customized systems without standard part numbers, consult with an Alstom Signaling Customer Service Representative at 1-800-717-4477

To obtain prices of many individual components listed in this catalog, the Alstom Signaling online price book can be found at www.alstomsignaling.com.

All sales of goods by Alstom Signaling are made solely upon terms and conditions that appear on the face of any quotation or order acknowledgment issued by us. Prices stated are those in effect on date of publication. However, prices are subject to change without notice, and prevailing prices will apply when your order is received.

For any additional information required:

- Contact one of our Customer Service Representatives at **1-800-717-4477** or:



- Email us at: websiteinfo@alstomsignaling.com

INSIDE ALSTOM SIGNALING



Updated Switch Machine Assembly Area

For the past 4 months the Alstom Signaling facility located in Rochester NY, has been going through infrastructure updates and changes to improve and optimize its manufacturing operations. ***"This significant investment in the Rochester facility demonstrates our commitment to the industry and our customers"*** said John Oneil, Vice President of manufacturing and leader of this major development.

Alstom Signaling, in search for continuous improvement, now has a state of the art, best-in-class factory that supports efficiency of operation and productivity. One of the significant achievements so far has been a reduction in delivery times as demanded by our customers. Our customers have spoken and we have listened; the most popular switch machines now have an estimated delivery time of 6 weeks or less instead of 6 months - this demonstrates the commitment to our customers.

Customer Service

We are Customer Advocates



From Left to right: Melissa Rosario, Rose Brooks, Len Carey, Brenda Heinlein, Barry Wharity, Barb Puffer, Bill Keister, and Beth Lara

We believe that the customer is the heart of our organization.

We are committed to providing the highest level of service before, during and after the sale.

Our staff of dedicated professionals averages 15 years of industry experience making it easy for you to do business with us. We promise quick and accurate responses to technical, pricing and order status questions. We take pride in our knowledge and it shows!

Over 100 Years of Signaling Industry Experience at Your Service

Dedicated Customer Service Representatives –
Making it easy for you to do business with us

- **Proactive customer service**
- **Single point of contact to entire Alstom organization**
- **Quick responses to technical, pricing, and order status questions**

24 Hours a Day

7 Days a Week (including all Holidays)

Customer Service Representatives are Available.

After Hours, etc. call our 1-800-717-4477 and you will get the Emergency Cell Phone Number.

Call the Emergency Cell Phone # and you will get a Prompt Return call from a Live Person!

Customer Service

Alstom Signaling Inc. Products and Systems

One Approach, Many Solutions

Alstom Signaling designs, manufactures and installs quality signaling products and systems. We offer a large portfolio of rail transport services and tools to assure the success of any project. From signaling equipment to infrastructure and maintenance, our strength - and our added value in comparison to our competitors - lies in providing our customers with global solutions designed after listening to your requirements. Through our unique expertise, Alstom Signaling can guarantee optimum and reliable operation for your entire system.

Our dedication and innovative spirit give us the leadership role as we continue to respond to customer and industry demand. With our strong professional and geographical networks, Alstom Signaling is organized to provide the best possible solutions. Through our know-how and the excellence of our products, we are able to assess the job correctly and plan the most efficient solutions, anticipating all eventualities to guarantee on-time delivery of high-quality systems. We are constantly focused on quality and efficiency.



Hiawatha Project

Project Solutions

Alstom's Project Management Experience is Robust, Ranging from Single Interlockings to Complete Turnkey Design/Build Systems

We offer solutions for your Projects

We design and supply new systems, upgrade existing ones and provide maintenance for any length of time. Every project we undertake profits from our resources and experience.

ALSTOM WILL BE THERE EVERY STEP INCLUDING

- Design
- Installation
- Engineering
- Procurement
- Construction
- Commissioning
- Maintenance

PROJECT PLANNING

- A Collaborative Effort
- Mutually Developed Detailed Design Definition Document
- Work Detailed into Discrete Work Segments with Periodic Validation for Functional, Cost and Schedule Compliance
- Periodic Peer Review for System Compliance
- Utilize Design for Quality (DFQ) Process

Inside System Bungalow

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NEW FOR 2009

Our website has a new look!

visit: www.alstomsignalingolutions.com

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Price in U.S. Dollars. Prices subject to change without notice.